

Workday – Timekeeping and Payroll

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Presented to: HR Directors, Payroll Managers, Program Managers





DHMH TIMEKEEPING

How Are Timekeeping Processes Changing for DHMH?

What is changing?

The State of Maryland will now use Workday to process (enter, manage, and approve) time and leave.

What's staying the same?

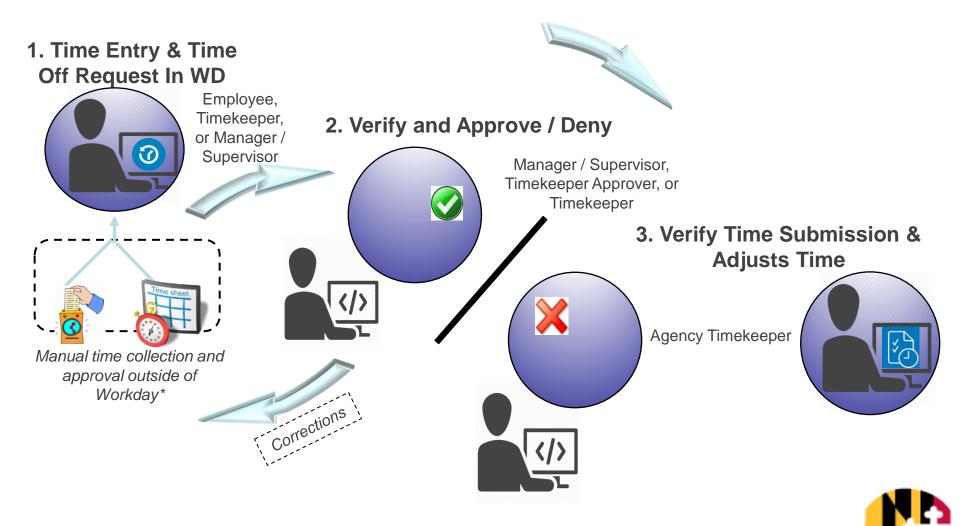
The State's rules, regulations and policies have NOT changed. The processing of timekeeping, leave usage and pay calculation is standardized in the Workday system.

Leave earning and usage rules remain the same as stated in COMAR in the State Personnel and Pensions Article.





Timekeeping Process Overview





Common Tasks in Timekeeping

The following are some common tasks in Timekeeping for Employees:

Inbox Time Entry and Reporting Time Off Online Inquiry		 Use the Inbox to access tasks that require their attention such as: Action ("To Do") to review sent to you when time has been submitted on your behalf. Timesheets or leave requests that were sent back to you for corrections. 	
		Employees enter time and leave requests in Workday. Corrections can also be made. Note : Agency HR staff enter and approve Leave of Absence requests in the system.	
		View details about your: Reported time (e.g., time reported and calculated for pay, timesheet status, etc.) and Leave (e.g., time off requests, leave of absence, leave balances).	





Timekeeping Tasks – Employee



Key Tasks:

- Report and view their time
- Request, view their time off and time off balances
- Correct their time and time off for current and previous pay period
- View their Leave of Absence requests such as FMLA, Military leave
- View their bonus and onetime payment history
- View their Gross Pay amount with calculations

Employees will enter their own time and time off in Workday, UNLESS they have been assigned a timekeeper in a 24/7 Facility.



Who Enters and Submits Timesheets/Time Off Requests and When

Employees

Employees will enter their own time and time off in Workday

Employee's Manager/Supervisor

When the employee is not able to enter and submit, their Manager/Supervisor will enter time on their behalf.

Timekeeper

If the employee or the employee's Manager are unavailable the Timekeeper must enter time on behalf of the employee





Navigating to Timekeeping Tasks





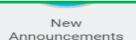






Home

Access timesheets or time off requests sent back to you for correction or access actions to review timesheets entered on your behalf.





Personal



Time



Inbox



My Account



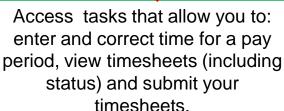
Time Off



The Hub



Directory



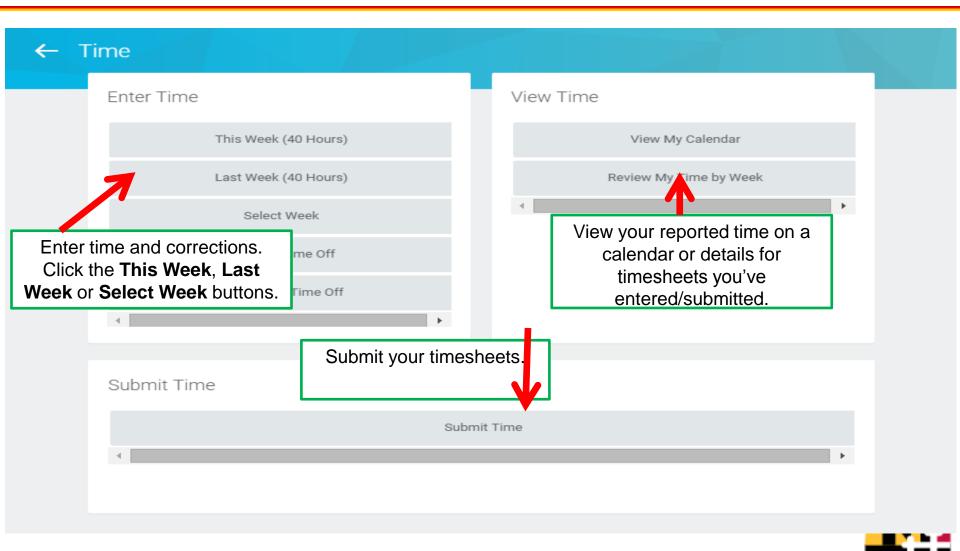


Access tasks that allow you to: request time off, view requests made (including status) and view your leave balances.





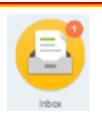
The Time Worklet (Time Entry Tasks)





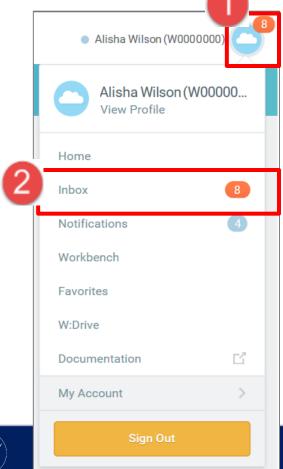


Using the Inbox in Timekeeping



Employees should monitor their Inbox to keep track of:

- (1) Timesheets or leave (time off) requests that were sent back to you for corrections.
- (2) Items sent to you when time has been submitted on your behalf.



	Workday Object	Action
1	My Account	Click the My Account icon to access your Inbox
2	Inbox	Click the Inbox hyperlink to access tasks and events that require your attention





Actions Received in Your Inbox

	Workday Object	Action	
		Click the Actions Tab to access all items that require your attention. Timekeeping actions will be listed as:	
1	Actions Tab	 Time Entry Time Off Request Review Time Review Time Off 	
		NOTE : Effective Date = Date of Submission	
	Archive Tab	Click the Archive Tab to access items that you have already taken action on.	
2		Note : Items that were completed by other workers assigned the same role in your sup org also show here.	

The Inbox has two tabs: (1) Actions and (2) Archive.







Actions Received for Timesheet and Time Off Requests Events

Events that will be routed to an employee's Inbox will show as **Actions** in the employee's **Inbox** in Workday.

Timesheet / Time Off Request Actions				
1	Time Entry	Timesheets that are sent back to employee by their supervisor for correction; Displays language, "Sent Back by"		
2	Time Off Request	Time Off Requests that are sent back to employee by their supervisor for correction; Displays language: "Sent Back by"		
3	Timesheets Submitted on Employee Behalf	Timesheets that have been submitted on the employee's behalf and approved are routed to the employee's Inbox as an action to review the timesheet.		

Time Off Requests that have been submitted on the employee's behalf and approved are routed

to the employee's Inbox as an action to review the Time Off Request.





Time Off Requests Submitted on

Employee Behalf



Overview of Time Entry

Employees enter time via the Enter Time process.

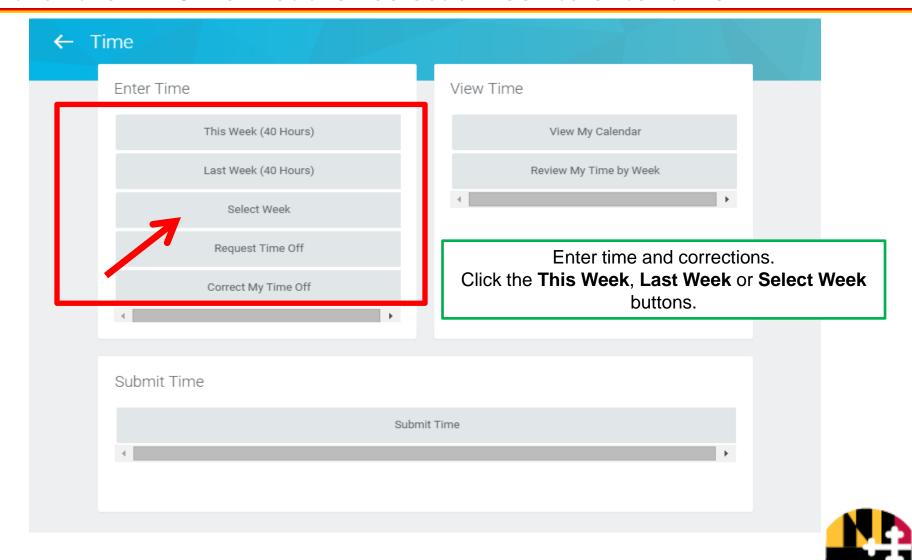
- The Enter Time process is used to enter time for employees and contractuals, including:
 - Regular 40 Hour Per Week Employees
 - Cash Overtime Eligible (COE) Employees
 - Compressed / Modified Schedule Employees
 - Part-Time Employees
- Use the online timesheet to enter:
 - Regular work hours and special time (for applicable employees)
 - Intermittent Time Off
- The timesheet can track:
 - Multiple State jobs an employee holds
 - Reported time charged to grants and projects
 - Shift Differentials





Navigating to the Timesheet (Enter Time Page)

Click the **Time** worklet then select a week to enter time.





New Terminology

Current System / Method

New System (Workday)

Time and Leave Code

Time Type (Time Entry and Time Off Codes)

Start Time and End Time

In and Out Time

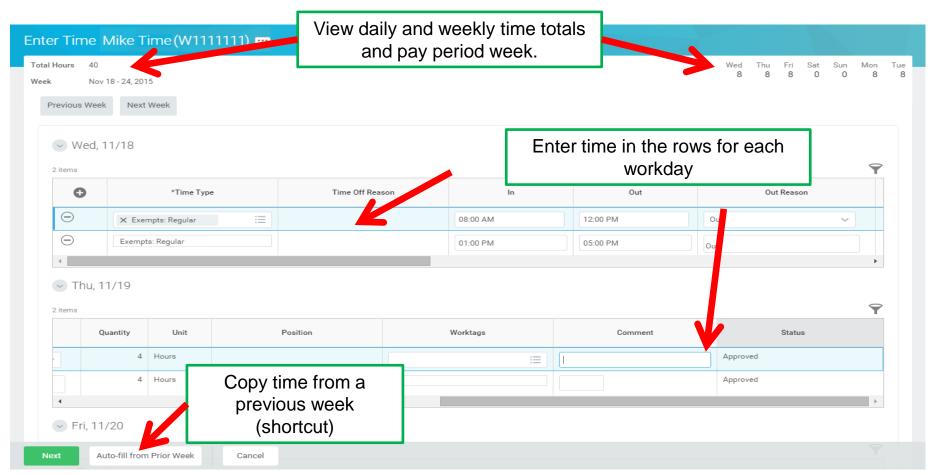
Includes: Entries on the timesheet.

TIMEKEEPING TESTING SITE





Enter Time Page - Timesheet Overview

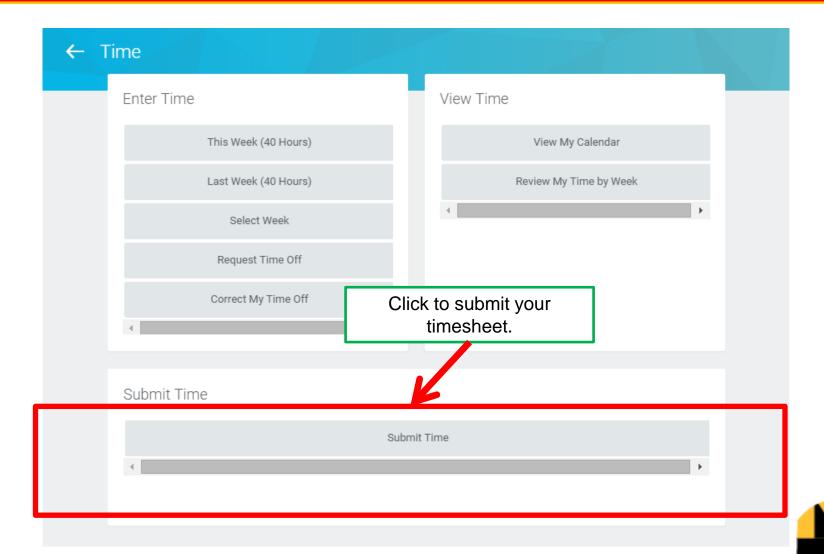






Navigating to the Submit Time Page

Click the **Time** worklet then click the **Submit** button.

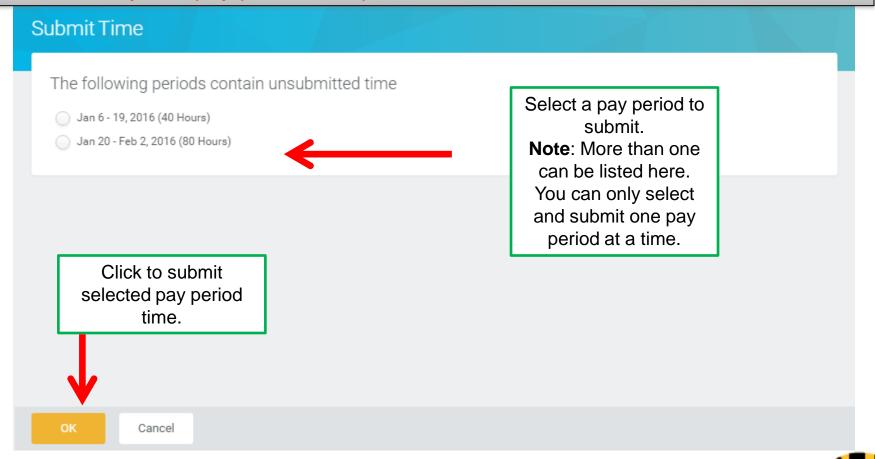






Selecting The Pay Period to Submit – Submit Time Page

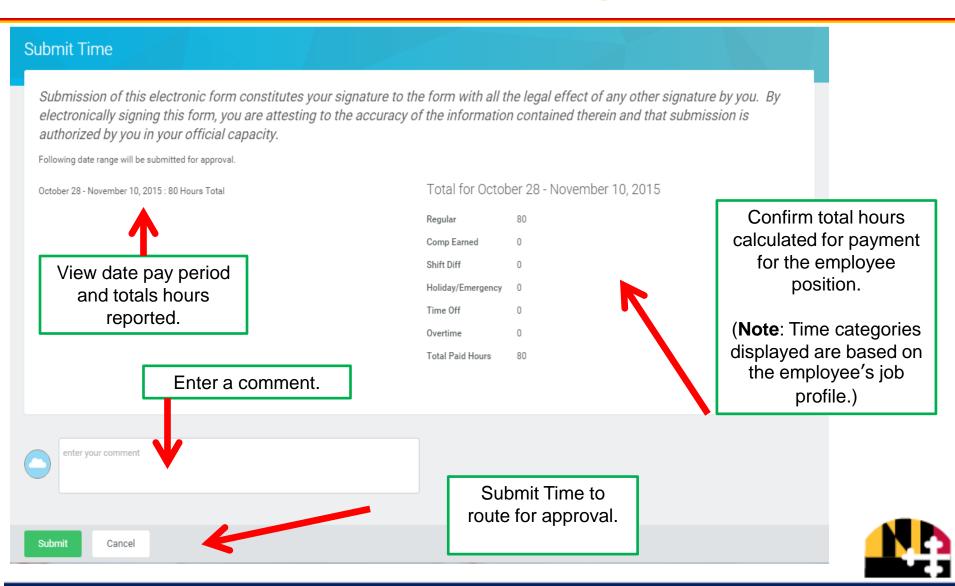
Only one pay period of reported time can be submitted at a time.







Submit Time Page





Common Timesheet Errors and Warnings

• Errors and Warnings appear to help prevent entering invalid entries.

Warnings display as "Alerts". They may appear during time entry and submission, but do not prevent you from saving or submitting time.

Some of the alerts are triggered when:



- Regular hours are not entered for the day
- Comp time has been earned
- COE employee has reached COMP OT Time Limit
- Leave is entered on a Holiday
- Weekly hours are less than 40





Common Timesheet Errors and Warnings (cont.)

Errors and warnings appear to help prevent you from entering invalid entries.

Errors prevent you from saving or submitting time.



Some of the errors are triggered when:

- Leave is taken that takes you below your balances
- Leave is now used in one minute increments, and time is capture in one minute increments.
- No time entered on a row (row is blank)





Comp Time and Overtime

Regular Exempt and Non Exempt Employees

Regular 40-Hour Exempt Employees: The system automatically calculates comp time earned 30 minutes after the 8th hour on a workday.

Non-Exempt COE Employees: The system automatically calculates overtime after forty (40) hours have been worked in the week.

The employee can choose to earn Comp Time in lieu of cash overtime.

All DHMH Contractual employees are considered hourly employees, therefore overtime eligible. These employees may elect COE comp the same as a Regular employee who is non exempt.

Compressed Schedule Employees

Compressed Schedule Exempt Employees: Enter any additional time worked outside the normal compressed schedule <u>for a day</u> as "Comp Time Earned" on a new row, including the start (in) time and end (out) time.

Compressed Schedule Non-Exempt Employees: The system automatically calculates overtime after forty (40) hours have been worked in the week.

The employee can choose to earn Comp Time in lieu of cash overtime.





Employees With Multiple State Positions

The system has the ability to track time reported for employee's with multiple State positions.

- Employees with multiple positions have:
 - One primary position (indicated by HR; has to be a Regular State position if employee is to earn or accrue leave)

AND

- One or more secondary positions (usually Contractual)
- The system allows you to report time for all position per timesheet.
- The system has the ability to track time reported for each position.
- Time for each position must be submitted weekly.
- Total hours calculated for payment are based on the position being submitted.



Tips for Time Entry

- Each hour in the work day must be accounted for when entering time.
- The employee's scheduled hours must be account for per day (e.g., 8 hours per day for regular employees or other hours for flexible/compressed schedules).
- Meals taken <u>must not</u> be included in work hours on a timesheet row, unless you have been required by your supervisor to work through lunch. A meal break may not be taken at the end of the day to shorten your workday.



- Depending on the time code selected, enter either....
- The start time (e.g., In) and end time (e.g., Out)
 For example: Enter In and Out times for regular work hours or comp time taken.

OR

2. The quantity of time (in hours, pay periods, days, etc.)

For example: Enter the number of hours for bilingual pay, etc.

Several different time codes may need to be entered in the same day depending on the situation; one per row is allowed. You can enter intermittent time off in the future and submit for approval.

The system automatically calculates: Total work and leave hours for the week (based on the in and out times or quantity entered). Overtime and Comp time earned based on an employee's job profile and employee type. Time for holidays (except for 24/7 employees). 24/7 employees must enter pre-scheduled holidays as time off on the timesheet.



Time Submission and Approval Schedule



Timesheets Submission Deadline

Timesheets, including corrections, must be submitted to approvers <u>at</u> the end of the pay period; **Tuesday by 11:59 PM***.

Includes State regular and contractual pay periods.

*NOTE: Employees with Multiple State Positions

Employees with more than one State position must submit a timesheet for each pay period week (Regular or Contractual); **Tuesday by 11:59 PM.**

Timesheets Approval Deadline

Managers (or other designated approvers) should approve timesheet approvals, including review and verification, **by 12 pm on Wednesday** following the end of the pay period.

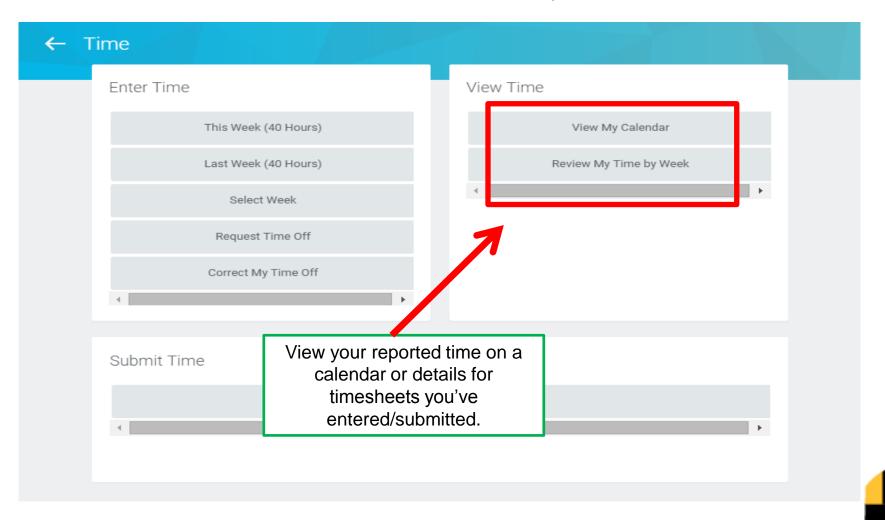
NOTE: Pay periods will maintain the same alternating bi-weekly schedule for State Regular and contractual employees.





Navigating to Online Inquiry – Viewing Time

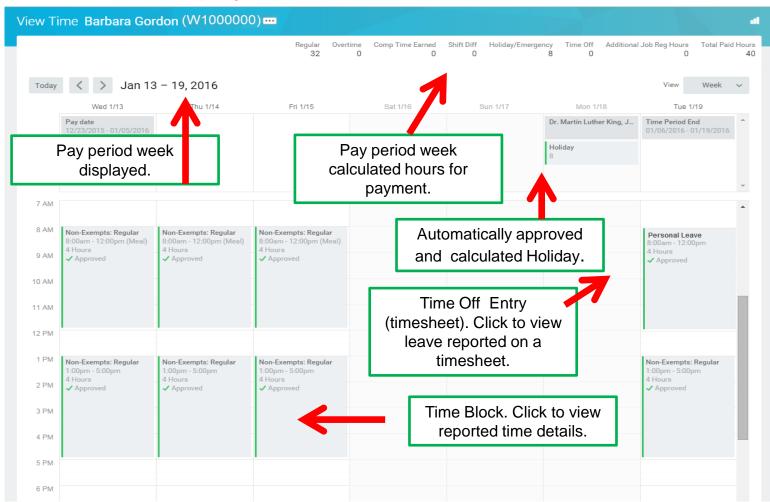
Click the **Time** worklet then select an option under "View".





Viewing Your Time Calendar

View the an employee's calendar



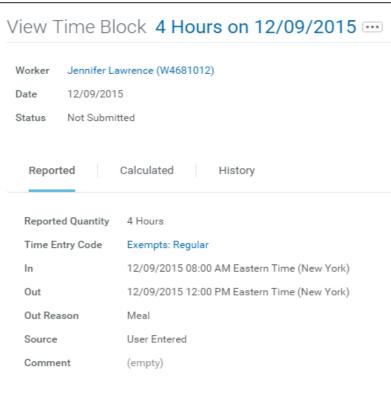


Viewing the Status of Time Entry

 View the status and history of reported time and details of the time entry for a pay period week using the View My Time online inquiry page.

From the Time Worklet Click Go to the Time Worklet and click View

- You can see all information entered on the timesheet for the specified pay period week.
- View details of time entered on a row in the timesheet (i.e., time block), including:
 - Reported Time
 - Calculated Time
 - History of Time Block
 (e.g., who submitted the timesheet,
 who approved the timesheet, the
 history of corrections for a row, etc.)





Correct Reported Time Process Steps

The steps in the **Correct Time** process are listed below.



Roles

Employee Manager Timekeeper Employee DBM CPB

Manager Timekeeper Manager Payroll Partner

Timekeeper Timekeeper Approver

*When... Timekeeper Enters Time

*Manager/Supervisor Approves

*Timekeeper Approves

Manager Enters a Time

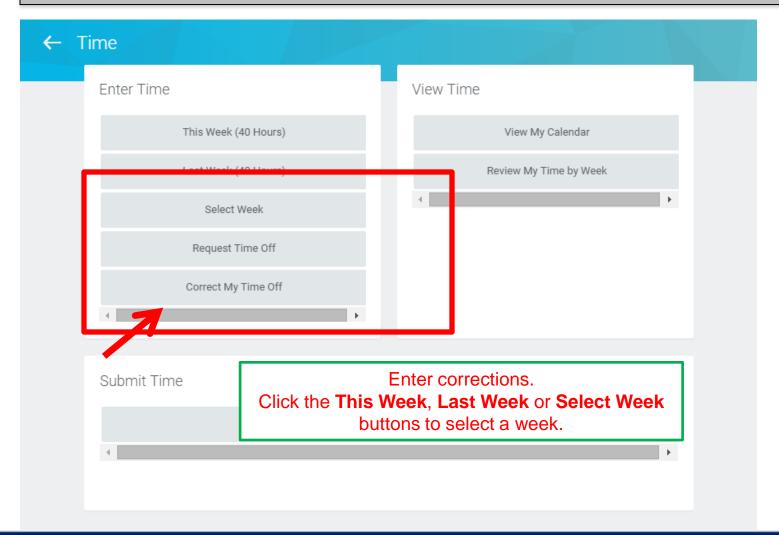
Timekeeper Approves



Central

Where are corrections to timesheets made?

Corrections are made directly to a timesheet and are submitted in the same manner as all other timesheets.







Who Can Correct Reported Time?

Time reported for a pay period can be corrected by Employees, Timekeepers, and the DBM Central Payroll Department.

The table below describes which pay periods can be corrected by each group.

Who Can Correct Time:	Which Timesheets Can Be Corrected?	
Employee	Current Pay Period & One Previous Pay Periods	
Timekeeper	Current Pay Period & Two Previous Pay Periods	
DBM Central Payroll Department	Current Pay Period & Three or More Previous Pay Periods	







Considerations for Correcting Timesheets

Employees can 1) correct time that was entered incorrectly, 2) add time that was previously omitted, 3) delete time entries, or 4) make other changes.

- Modifications or corrections can be made at any time; whether a timesheet has been saved, submitted, approved or denied.
- All changes must be submitted for approval.
- Changes to previously approved timesheets must be submitted for approval. Only changes are sent to the approver.
- Approved time off entered on the timesheet must be corrected on the Time Off Calendar (discussed in Lesson 4 of this course).
- If corrections are needed in a pay period beyond the previous pay period, contact the designated Timekeeper for assistance.
- Timesheets and all corrections should be submitted in accordance with the payroll schedule.



Agency	ı Week ar	nd Pay P	eriod En	d Key Acti	vities
The follow	ing are week ar	d pay pariod	and activities	for Timokooning	roles

The following	ara waak ana	l nov norio	d and activitie	os for Timo	kaaning ra	امد
THE IOHOWINE	are week and	i bav benod	i enu activitie	25 101 1111111	KEEDINE I O	CO.

Review and submit

timesheets by 11:59 pm Tuesday

Verify time reported. Check for

issues

Fill out/save weekly timesheet.

Submit timesheets

by 11:59 pm Tuesday

on behalf of employees

(if applicable).

Verify time reported.

Check for issues

Approve timesheets by

Wednesday 12 pm

1110	Tollowing are week alla pa	period end detivities for finite keeping forest		
Role	Pay Period Week 1	Pay Period Week 2 Fill out and save	Week 3 (after Pay Period)	
		1:		

Fill out and save timesheet. weekly timesheet by

Tuesday.

Verify time reported.

Check for issues.

Fill out and save

weekly timesheet on

behalf of employees

by Tuesday (if

applicable).

Employee

Timekeeper

Approvers

(Manager/

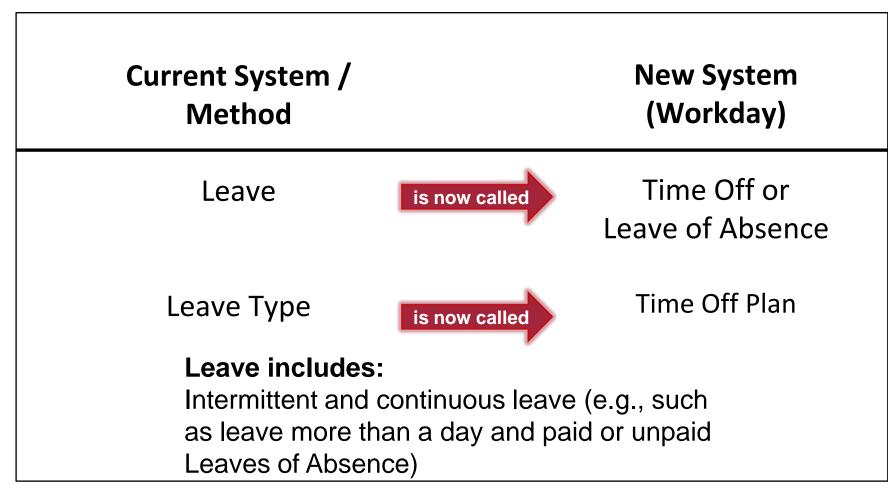
Supervisor,

Timekeeper

Approver,

Timekeeper)

New Terminology





Overview of the Time Off Process



Employees can enter future leave requests that are more than 1 full day via the **Request Time Off** process.

Note: This process is only used for full days off.

- The Request Time Off process is used to enter future time off for exempt and non-exempt employees, including:
 - Regular 40 Hour Per Week Employees
 - Cash Overtime Eligible (COE) Employees
 - Compressed / Modified Schedule Employees
 - Part-Time Employees
- Use the online **Time Off Calendar** to enter future time off for the following of leave:
 - Annual Leave (vacation)
 - Sick Time
 - Comp Time





Request Time Off Process Steps

The steps in the **Request Time Off** process are listed below.

Steps

Request Time Off *



Approve / Deny

Employee

Manager

Roles

Timekeeper

Timekeeper Approver

Manager

Timekeeper

Employee Enters Time Off Request Manager/Supervisor Approves



Timekeeper Enters Time Off Request
Timekeeper Approver Approves *When...



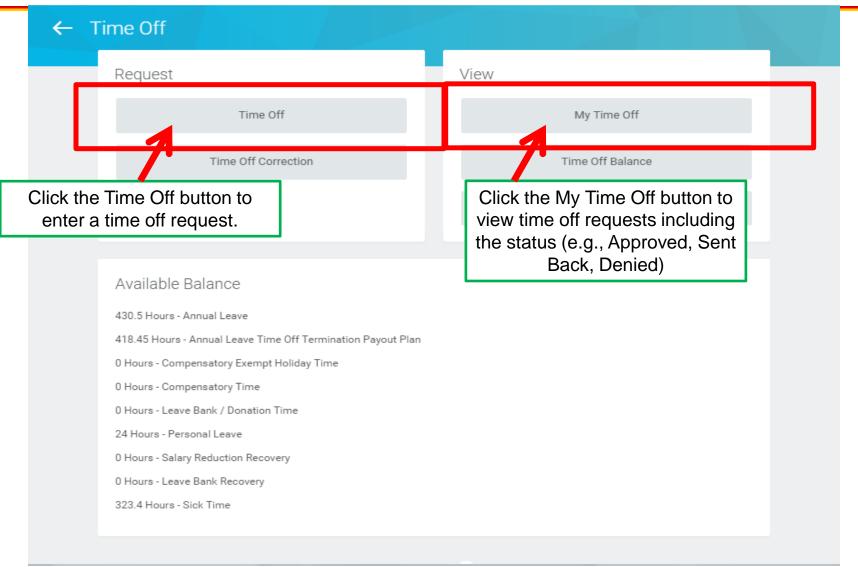
Manager Enters Time Off Request



Timekeeper Approves



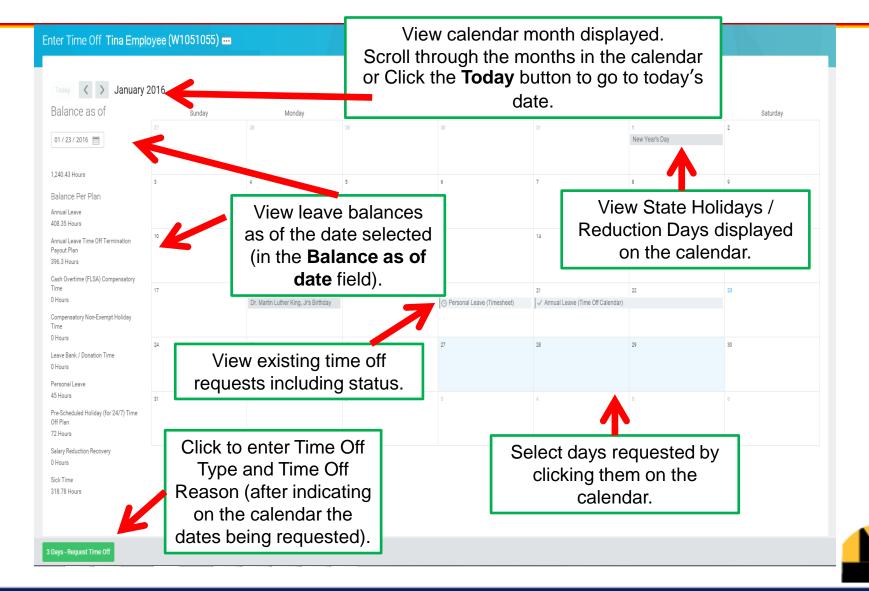
Navigating to the Enter Time Off Page







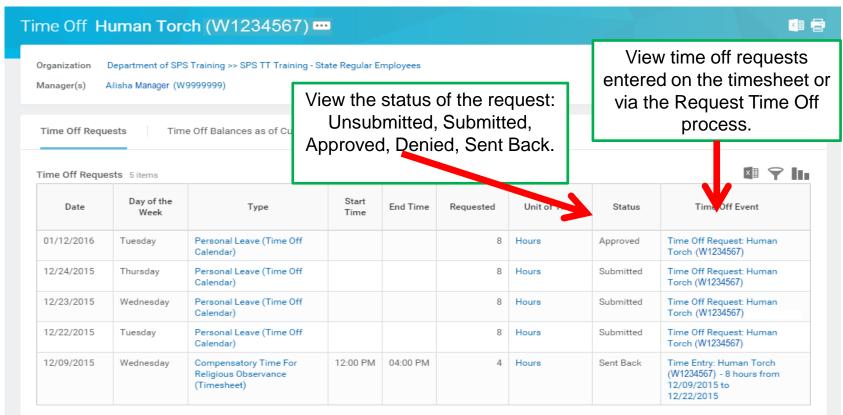
Enter Time Off Page Overview (Calendar)





Viewing Time Off Requests

- View the status of a time off request using the Time Off online inquiry page. .
- Go to the **Time Off Requests** tab to view time off requests submitted and the current status.





Where Should You Enter Time Off? Timesheet or Time Off Calendar



General guidelines for entering time off are listed below:

Enter time off on the Enter Time page (timesheet) when....

Requesting partial time (e.g., time off less than a day or by the hour) in the current pay period or a future pay period.

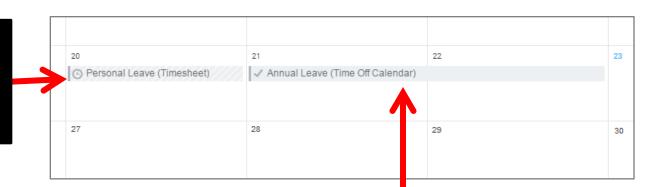
Enter time off on the Enter Time Off page when....

Requesting continuous time off (e.g., one or more full days off) in the future.



Viewing Time Off: Entered on Timesheet vs Time Off Request

Time Off entered on the timesheet (includes intermittent time off) shows on the Time Off Calendar with the words, "Timesheet"



- The system indicates where time off was entered: Timesheet or Time Off Calendar.
- You must modify all unapproved Time Off where it was entered – the timesheet or the Time Off Calendar.
- All approved time off should be corrected regardless of where it was entered.

Time Off entered via the Request Time Off process shows on the Time Off Calendar with the words, "Time Off Calendar"







Leave Balances

- For <u>leave taken</u>, leave balances are updated in the system at the end of each pay period.
- For <u>accruals</u>, the balance is updated at the beginning of the pay period based on your projected accrued leave (except Comp Time).
- Comp Time is accrued the day it is earned and after the time sheet is saved.
- Employee leave balances will be loaded into workday before go live and then uploaded again within the first pay period.
- DHMH Employee leave balances are one pay period behind in our current timekeeping system.
- DBM expects leave balances to be up to date in Workday within the first two pay periods as timesheets from the current systems are processed in each agency.





Common Time Off Errors and Warnings

Errors and warnings appear to help prevent entering invalid time entries.

Warnings may appear when entering time off, but do not prevent you from saving or submitting the request.

Alerts: 1



Some of the alerts are triggered when:

 When an FMLA related absence is used (i.e., Hours Worked (Workday Calculated) Last 12 Months > = 1250

Note: The first year after go-live may not reflect accurate usage. DBM expects that tracking of FMLA usage will be on track after this period.

Common Time Off Errors and Warnings (cont.)

Errors and warnings appear to help prevent you from entering invalid entries.

Errors prevent you from saving or submitting time.

Some of the errors are triggered when:

Errors:1 •

- The date of a request is in the past
- Partial day is requested
- Hours entered exceed your daily scheduled hours (e.g., more than 8 hours)
- There is not enough leave in the employee's current time off plan (balance).
- Unpaid leave is not allowed for the leave type selected in the request (Note: A leave of absence request should be entered first)







Tips for Time Off Requests

- To view the status of the time off request, click the My Time Off button on the Time Off worklet.
- Days that are requested on the Time Off Calendar are automatically added to your corresponding future timesheet(s) and will display as time off (leave).
 - The time off does not have to be manually entered on the timesheet.
- There is no need to request Holidays as Time Off unless you work in a unit that has pre-scheduled holidays.





Correct Time Off Process Steps

The steps in the **Correct Time Off** process are listed below. Request **Approve / Deny Steps** Time Off * Roles **Employee** Manager Timekeeper Timekeeper Approver Manager Timekeeper Manager/Supervisor Approves *When... Employee Corrects Time Off Request Timekeeper Corrects Time Off Request Timekeeper Approver Approves Manager Corrects Time Off Request Timekeeper Approves





When Can Time Off Requests Be Corrected?

You can cancel or correct a time off request depending on the status of the request:

	Status	Action to Take
1	Unsubmitted or Submitted	Cancel the time off request and then enter a new request with corrections.
2	Approved	Correct the time off request. Correct hours entered for a day or cancel the entire request.
3	Denied	Start a new time off request.
4	Needs Action (Sent Back by Approver)	Check your Inbox. Make corrections as suggested by the approver and resubmit.

Note: To add one or more days to the Time Off Request you can simply add a new time off request for the additional days.





Navigating to the Correct Time Off Page

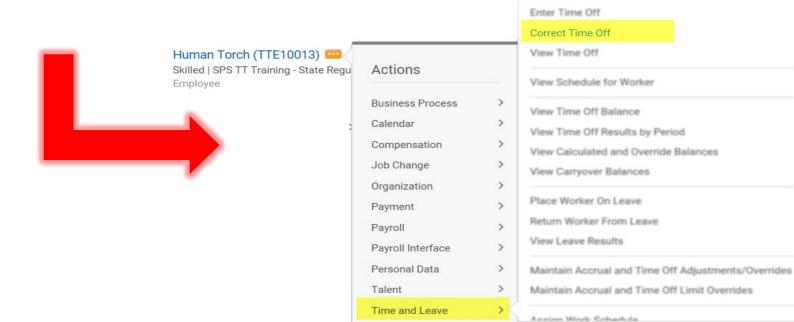
Enter Time for Worker

Submit Time View Time Calendar

Review Time by Week for Worker

To correct time off on behalf of an employee:

- 1. Search for the employee
- Click the Related Actions button
- 3. Go to *Time and Leave > Correct Time Off*

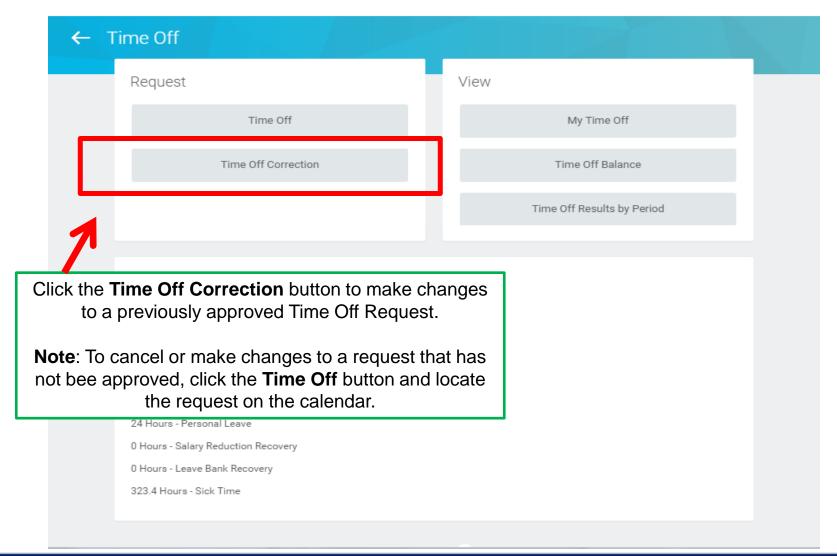






Worker History

Navigating to the Correct Time Off Page

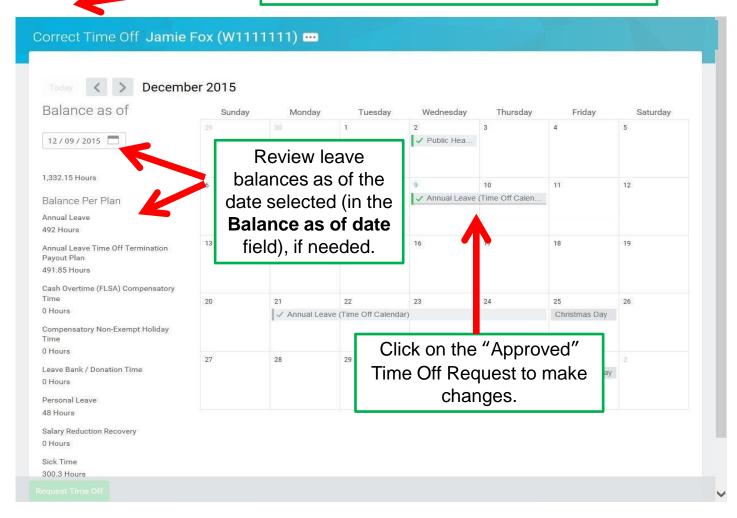






Correct Time Off Page Overview (Calendar)

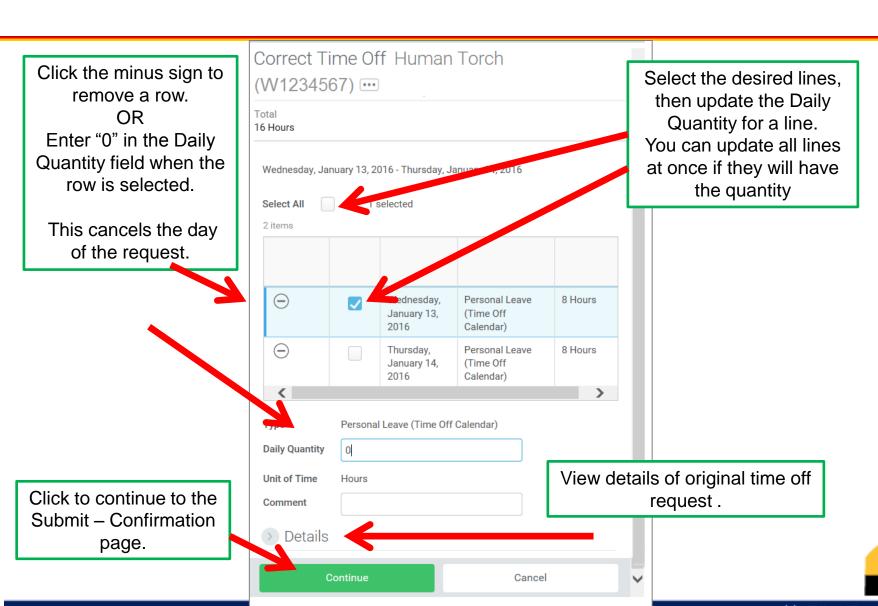
Find the request.
Scroll through the months in the calendar.







Correct Time Off Page Overview

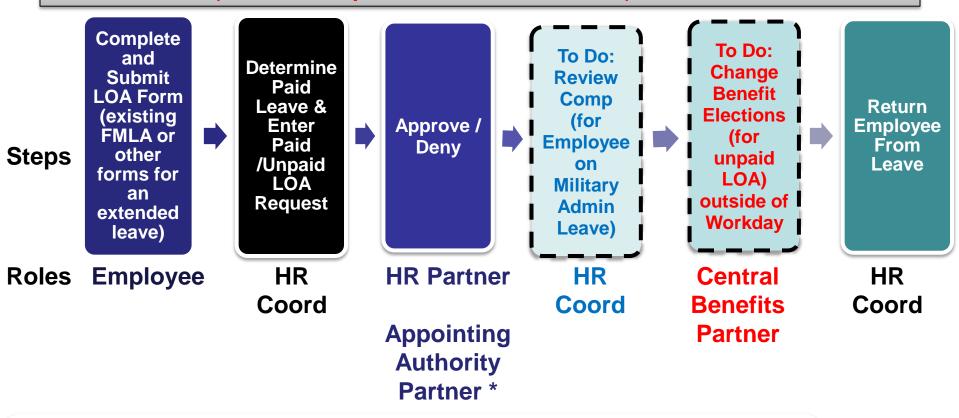




MARYLAND DEPARTMENT OF HEALTH & MENTAL HYGIENE

Leave of Absence Process Steps

The basic steps in the **Request Leave of Absence** process are listed below.



- * Designated Appointing Authority Partner(s) reviews/approves the following leaves types only:
- Paid > Bone Marrow Donation
- Paid > Disaster Service
- Paid > Organ Donation

- Unpaid > Medical Leave
- Unpaid > Personal
- Unpaid > Suspension





Leave of Absence Time Off Plans

Paid

- Accident
- Accident w/Sick Pay
- Bone Marrow
- Organ Donation
- FMLA
- FMLA for Service Member
- Military
- Military Administration
- Disaster Service
- Public Health

Unpaid

- FMLA
- FMLA for Service Member
- Medical Leave
- Personal
- Suspension



Reporting Time Off While on Leave

Timekeepers may need to report time off, including intermittent and continuous leave, for employee's on leave <u>depending on the LOA time off plan</u>. This helps track leave taken and deducts from the employee's entitlement.

Enter Time Off For Employee....

- For **paid** leave including:
 - FMLA
 - FMLA for Service Members
 - Bone Marrow Donation
 - Organ Donation
 - Military Administrative Leave
- For approved intermittent leave for medical reasons (e.g. doctor's appointments) associated with the leave types listed above.

<u>Do Not</u> Enter Time Off For Employee....

- For <u>unpaid</u> leave including:
 - Unpaid FMLA
 - Unpaid FMLA for Service Members
 - Unpaid Medical
 - Unpaid Personal
 - Unpaid Suspension
- For <u>paid</u> leave including:
 - Accident Leave
 - Accident Sick Leave
 - Military Leave
 - Disaster Service



Scenario - Leave of Absence - FMLA

Role	During Paid FMLA	During Unpaid FMLA * (if applicable)
Timekeeper or Manager	Complete timesheet for John from Nov. 16 – Dec. 30.	Timesheet does NOT have to be submitted.
Agency HR or Designee	HR requests Paid FMLA; Calculates estimated end date of Paid FMLA (based on Accrual Balance + Estimated Newly Earned Accrual)	Return John from his first LOA event and then place John on Unpaid FMLA.
Agency Benefits	Continue benefits while on paid leave.	If leave continues and is unpaid, John must pay for his benefits via Direct Pay
DBM Central Payroll / CPB	Payroll is processed as normal.	Payroll will NOT be processed as normal.

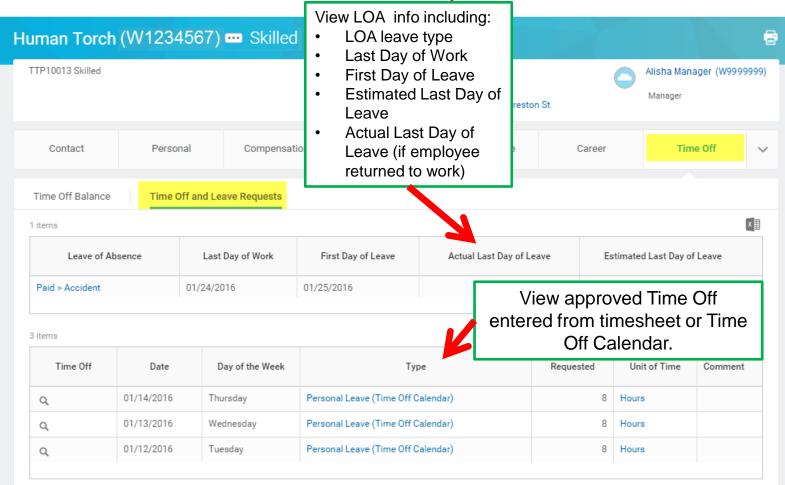
*Note: HR must determine if unpaid LOA is necessary.



Viewing Current LOA Information

View LOA information on the your Worker Profile.

Go to Time Off tab > Time Off and Leave Requests sub-tab





Viewing Leave Balances

View current time off balances or balances as of a specific period you define.

- Current Balances: From the Time Off worklet, click the *Time Off Balances* button
- Balances as of a Specific Date: From the Time Off worklet, click the *Time Off Results by*

Time Off Plan	Unit of Time	Beginning Year Balance	Carryover Balance	Accrued Year To Date	Time Off Paid Year To Date	Beginning Period Balance	Accrued in Period	Time Off Paid in Period	Carryover Forfeited in Period	Ending Period Balance	Ending Period Balance Including Pending Events	As of Period
Annual Leave	Hours	307.6		189.94	2	495.54	0	0	0	495.54	495.54	12/09/2015 - 12/22/2015 (Bi-Weekly Regular)
										Total: 495.54	495.54	
Annual Leave Fime Off Fermination Payout Plan	Hours	307.6		187.94	0	495.54	0	0	0	495.54	495.54	12/09/2015 - 12/22/2015 (Bi-Weekly Regular)
										Total: 495.54	495.54	
Compensatory Exempt Holiday Fime	Hours	0		0	0	0	0	0	0	0	0	12/09/2015 - 12/22/2015 (Bi-Weekly Regular)
										Total: 0	0	
Compensatory	Hours	0	0	51.5	0	51.5	0	0	0	51.5	51.5	12/09/2015 -



Things to Remember – Basic Rules

- Temporary, Contractual, daily and hourly employees will not be paid for any hours without a submitted timesheet.
- State/Regular will be paid for their regular scheduled hours if a timesheet is not submitted; however, no overtime, shift differential, or special payments will be paid until a timesheet is submitted and approved.
- All Contractual and hourly employees will be treated as FLSA Non-Exempt (cash overtime eligible) employees. This is based on their hourly status, not their job profile. This overtime is calculated at time and a half.
- All Non-Exempt employees may elect compensatory leave (comp time) in lieu of cash overtime. This includes contractual employees.
 This comp time is also calculated at time and a half.



Workday Resources

SPS Website	Visit the SPS Website at http://dbm.maryland.gov/sps to access job aids, videos and other helpful info.
Training Resources For Maryland Employees	Log on to the HUB for: - SPS Training - Email questions to Hub.Admin@maryland.gov
SPS Help Desk	Employees should contact the SPS Help Desk for help with password resets*. Help Desk hours are Mon-Fri, 8am to 5pm Call at (410) 767-4112, Or Note: SPS Help Desk tickets should be submitted by Agency HR, Payroll or Timekeeping staff on behalf of employees for Workday system or process related issues. DHMH will be working to assist employees with questions as they relate to timekeeping and payroll on 410-767-5544. Your questions will be answered or messages directed appropriately.



